

# CSM : 14

## GENERAL STUDIES

### PAPER - IV

Time Allowed : 3 hours

Full Marks : 100

*Marks for each question is indicated against it.*

*Attempt any 10 (ten) questions taking at least 2 (two) but not more than 3 (three) questions from each Unit.*

#### UNIT - I

1. Define Ethics and discuss its consequences in human actions. (10)
2. Briefly discuss that “Ethics is a normative science”, and explain the following in detail: (5+5=10)
  - (a) Metaethics
  - (b) Applied ethics
3. Discuss the role of family and society in inculcating values. (10)
4. Name two great leaders who have inspired you and explain how you have benefited in your own life by learning the human values they exemplify. (10)

#### UNIT-II

5. Discuss the functions of attitude and its influences on thought and behaviour. (10)
6. ‘Integrity and Impartiality are the foundational values of civil servants’. Discuss. (10)
7. Explain the concept of emotional intelligence. What are its utilities and applications in administration and governance? (2+8=10)
8. Give a concise explanation of Rousseau’s Social Contract Theory. Discuss its relevance in modern political and social thought. (4+6=10)

**UNIT-III**

9. "Public administrators are accountable to political superiors". Does this imply that they have to simply blindly follow solely the mandates granted from those who are elected to represent the "will of the people"? Discuss. **(10)**
10. What are moral values? Discuss the significance of moral values for a public servant in carrying out his or her responsibilities towards the public. **(4+6=10)**
11. Discuss the importance of probity in governance. What are the philosophical bases of governance and probity? **(5+5=10)**
12. What do you mean by "corruption"? Discuss the root of corruption in society and suggest ways to mitigate the same. **(2+8=10)**

**UNIT-IV**

13. You have clear evidence that a colleague who is rather incompetent bribed his way up the promotion ladder in the institution you both are working and is likely to get a promotion again before you do. You felt that you should do something about it. While you were contemplating the course of action to take, you suddenly remembered the time when this very colleague came to your rescue from being beaten up by a group of thugs while you both were studying in the same college, how you became good friends and how he had always helped you. **What would you do and why?** **(10)**
14. You are newly posted as the Registrar of Cooperative Societies. Cooperation Department in your State is a department where the flow of funds for development of cooperative societies are released regularly by the Central Government under the Centrally Sponsored Schemes through cheques drawn in the name of the Secretary to the Government, Department of Cooperation. However, development in this sector is not going as well as it should be due to several reasons including the following:-
- i) Many of the primary cooperative societies practically belong to individual families that established the society by feeding false information to suit the requirement of registration of such a society and are not cooperative societies in the true sense.
  - ii) Many of the societies existed only in papers, created by staff of district cooperative offices to receive grant-in-aids.
  - iii) The cheques for the development of the societies are held up unnecessarily for long periods of time by the Secretary without giving information whether the cheque had been drawn or not.
  - iv) Almost all the societies that have been given loans are defaulters.

**Ponder over the situations and suggest effective ways to tackle each of the above mentioned problems.** **(10)**

15. Jenny is a junior staff member who has just returned to work after having exhausted all her leave to care for her husband who is suffering from cancer. Her husband was a self-employed artisan working at home but who could not work anymore due to his illness. Jenny needs to work full-time as she could not take leave-without-pay due to the financial needs of her family. However she had to often come in late to work as she had to send her children off to school first and go home early to cook and take care of her husband and children. She is very competent in her work but her absences are putting pressure on her and her overworked colleagues especially during the financial year ending. You are her immediate officer in Finance Department, and you are aware that the flow of work is coming under pressure. One of her male colleagues is beginning to make comments such as “a woman’s place is in the home”, and is undermining her at every opportunity, putting her under even greater stress.

**How would you handle the situation so as not to discredit yourself, your *position* as the immediate boss, and at the same time maintaining *integrity* and *impartiality* in your actions?** (10)

16. You have been working in another State for over five years in a huge multinational corporation as one of the young managers. You recently got through a competitive examination and found yourself moving back home and is posted as a Managing Director of a corporation of public sector undertaking. You find that the working pace is very slow unlike the work culture you were accustomed to in your earlier job. The staff members are not committed and seems to be working in slow motion where everybody comes in late and goes home early and does not seem to care about the quantity or the quality of the products and services of the corporation you are now leading.

**With respect to work culture, quality of service delivery, and utilization of public funds, how would you proceed to improve this corporation you are now heading as its Managing Director?** (10)

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