COMMERCE & ACCOUNTANCY
PAPER - II

Time Allowed : 3 hours
Full Marks : 100

Marks for each question is indicated against it.
Attempt any 5 (five) questions taking not more than 3 (three) questions from each Part.

PART A

1. (a) Explain the concept of management by objective. Discuss the necessity of the systems approach to business. 
(b) “There are basically five external environmental forces influencing business environment”. Discuss.

2. (a) Discuss the relative merits and demerits of decentralisation of authority.
(b) In what way does Information technology aid the design of organisational structure?

3. Discuss Maslow’s need hierarchy theory. Contrast Maslow’s with Herzberg’s theory.

4. (a) What are the various barriers to communication? What are the ways to overcome these barriers?
(b) ‘Good and effective directing should be based upon certain principles’. Explain any eight principles of Directing.

PART B

5. (a) Outline the steps involved in ‘Human Resource Planning’ process.
(b) Discuss the purposes of employee orientation with relevant examples. Enumerate the steps involved in the orientation programme development process.

6. Examine critically the factors influencing the wage and salary administration using examples.

7. Explain in detail the causes of industrial disputes. What are the outcomes of industrial disputes?

8. (a) Outline the salient features of Minimum Wages Act, 1948. What are the objectives of Minimum Wages Act, 1948?
(b) Discuss the importance of Consumer Protection. Explain any six rights of a consumer under the Consumer Protection Act, 1986.

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