MIZORAM PUBLIC SERVICE COMMISSION

COMPETITIVE EXAMINATIONS FOR RECRUITMENT TO THE POSTS OF ASSISTANT TOURIST OFFICER
UNDER TOURISM DEPARTMENT, DECEMBER, 2017

TECHNICAL PAPER - I

Time Allowed : 2 hours
Full Marks : 150

All questions carry equal marks of 2 each.
Attempt all questions.

1. The first tourism policy was announced by the Government of India in the year __________
   (a) 1986 (b) 1982
   (c) 1985 (d) 1980

2. Eco-Tourism is also known as
   (a) Volunteer tourism (b) Responsible tourism
   (c) Ethnic tourism (d) Pilgrimage tourism

3. Which of the following is NOT a National Park?
   (a) Kaziranga (b) Gir
   (c) Eravikulam (d) Parambikkulam

4. Which place is known as the ‘golden city of thousand temples’?
   (a) Kanyakumari (b) Mahabalipuram
   (c) Kanchipuram (d) Konarak

5. Charminar in Hyderabad was constructed to commemorate the elimination of which disease?
   (a) Plague (b) Yellow fever
   (c) Leprosy (d) Malaria

6. World Tourism Day was observed on __________, 2017
   (a) 27th September (b) 7th August
   (c) 25th September (d) 14th July

7. Royal orient is operated by the Tourist Corporation of ________
   (a) Orissa (b) Gujarat
   (c) Delhi (d) Agra

8. Incredible India Tourism Investor’s Summit prompted how many investable projects from across the Country in 2016?
   (a) 690 (b) 700
   (c) 790 (d) 500

9. Which city of Madhya Pradesh is associated with Kumbh Mela?
   (a) Bhopal (b) Indore
   (c) Gwalior (d) Ujjain
10. Which rank was attained by India in World Economic Forum's Travel and Tourism Competitive Index?
   (a) 39  (b) 40  (c) 41  (d) 42

11. India’s first Net Route Server was set up at ________
   (a) Mumbai  (b) New Delhi  (c) Chennai  (d) Hyderabad

12. Which gate was constructed in memory of 90,000 Indian soldiers dying in World War I?
   (a) Gateway of India, Mumbai  (b) India Gate, New Delhi  (c) Buland Darwaja, Fatehpur Sikri  (d) Charminar, Hyderabad

13. Splash Tourism is popularly known as
   (a) Heritage tourism  (b) Dark tourism  (c) Monsoon tourism  (d) Eco tourism

14. Island Tourism Festival, an annual cultural event organized for the promotion of tourism and entertainment for islanders was held at which city?
   (a) Port Blair  (b) Colombo  (c) Daman  (d) Diu

15. Which one of the following is a part of adventure tourism?
   (a) Swimming  (b) Bowling  (c) Bungee jumping  (d) Chess

16. According to the 2011 census, which State has the highest number of Christians in India?
   (a) Meghalaya  (b) Nagaland  (c) Kerala  (d) Mizoram

17. How many tourists visited India in December 2016?
   (a) 8.91 lakhs  (b) 9 lakhs  (c) 7.91 lakhs  (d) 8 lakhs

18. The famous church Basilica of Bom Jesus is located in __________
   (a) Kerala  (b) Pondicherry  (c) Nagaland  (d) Goa

19. The group of Islands situated near Malabar Coast is called _______
   (a) Lakshadweep Islands  (b) Andaman Islands  (c) Nicobar Islands  (d) Diu Islands

20. Which of the following does NOT share a boundary with Mizoram?
   (a) Myanmar  (b) Bangladesh  (c) Tripura  (d) Meghalaya

21. Which of the following is NOT a geographical component of tourism according to H. Robinson?
   (a) Space  (b) Scenery  (c) Accommodation  (d) Accessibility
22. Pollution is a _____________ problem
   (a) Social         (b) Ecological
   (c) Economic       (d) All of the above options

23. The division of biosphere which contains minerals, coals etc. is called
   (a) Lithosphere   (b) Atmosphere
   (c) Hydrosphere   (d) Troposphere

24. Which place receives the highest average annual rainfall in India?
   (a) Mumbai, Maharashtra (b) Mahabaleshwar, Maharashtra
   (c) Mawsynram, Meghalaya (d) Pasighat, Arunachal Pradesh

25. Which of the following is classified as Surface Transportation System?
   (a) Road transport  (b) Water transport
   (c) Rail transport  (d) All of the above options

26. What is the main feature of a time share establishment?
   (a) It is a non-star grade facility
   (b) It is a private property
   (c) Its’ rooms/facilities are shared by guests/tourists according to specified time schedules
   (d) It is a property co-owned by the government and private entity

27. ITDC is a hospitality, retail and education company owned by the Government of India, under Ministry of Tourism. ITDC stands for
   (a) Indian Tourism Destination Corporation (b) Indian Tourist Development Company
   (c) India Tourist Destination Company (d) India Tourism Development Corporation

28. Identify the hierarchical sequence of the Kitchen Staff
   (a) Chef d’ cuisine, Sous chef, Chef d’ party (b) Chef d’ party, Chef d’ cuisine , Sous chef
   (c) Sous chef, Chef d’ party, Chef d’ cuisine (d) Chef d’ party, Sous chef, Chef d’ cuisine

29. Which one of the following organizations operates youth hostels around the World?
   (a) UNICEF         (b) UNESCO
   (c) UNHCR          (d) YMCA

30. The term restaurant originated in which country?
   (a) Germany        (b) France
   (c) USA            (d) England

31. In which country are capsule hotels popular?
   (a) China          (b) Japan
   (c) Malaysia       (d) Vietnam

32. The earliest lodging places were called__________
   (a) Motels         (b) Lodges
   (c) Public houses  (d) Inns

33. Which one of the following is not available in the in-flight menu of international flights?
   (a) Wine           (b) Beer
   (c) Cigarette      (d) Vodka
34. The flagship hotel of ITDC located in Delhi is called __________
   (a) The Ashok  (b) The Maurya
   (c) Grand Maratha  (d) The Kempinski

35. Why are electric kettles provided in guest rooms in four star and five star hotels?
   (a) So guests can drink hot water
   (b) So guests can brew tea or coffee for themselves
   (c) So guests can wash with hot water
   (d) So guests can feel at home

36. The two aspects of a catering establishment are providing food & beverage and ____________
   (a) Lodging facilities  (b) Customer service
   (c) Restaurant facilities  (d) Self service

37. The term ‘scanty baggage’ in hotel parlance refers to a customer with
   (a) Suspicious luggage  (b) Poor condition luggage
   (c) Less/few luggage  (d) Extra luggage

38. __________ are laid on top of table linen in hotel restaurants to protect the table linen from spillage.
   (a) Slip cloths  (b) Table cloths
   (c) Serviettes  (d) Doilies

39. Hors d’oeuvre—in a full-course dinner plan refers to the __________
   (a) Third course  (b) Second course
   (c) Last course  (d) First course

40. Which State has the maximum number of heritage hotels in India?
   (a) New Delhi  (b) Maharashtra
   (c) Rajasthan  (d) Gujarat

41. __________ is the person in charge of serving the wine in a hotel restaurant.
   (a) Bar man  (b) Sommelier
   (c) Wine server  (d) Concierge

42. Chef poissonnier specializes in the preparation of __________
   (a) Vegetables  (b) Poultry
   (c) Desserts  (d) Fish

43. If a golf course, horse riding track and casino have been provided within the premises of a hotel then it is a __________
   (a) Heritage hotel  (b) Resort hotel
   (c) Ski resort hotel  (d) Downtown hotel

44. Jadoh is a delicacy that belongs to __________ cuisine.
   (a) Khasi  (b) Meitei
   (c) Mizo  (d) Myanmarese

45. Who is responsible for awarding ‘STAR’ status to hotels in India?
   (a) HRACC  (b) Minister of Tourism
   (c) Director of Tourism  (d) Owner of the hotel
46. Dhokla is a savory snack that originates from which State?
   (a) Rajasthan       (b) Delhi
   (c) Tamil Nadu      (d) Gujarat

47. _____ is the term used in Sikhism for the community kitchen in a Gurdwara where a free meal is served to all the visitors
   (a) Langur           (b) Langar
   (c) Ruai             (d) Angur

48. A hotel employee who handles tour reservations, travel arrangements etc is called________
   (a) Tour manager     (b) Front office manager
   (c) Concierge        (d) Chef de cuisine

49. ‘Cabana’ refers to
   (a) Room located near the swimming pool for lounging/changing
   (b) King sized room
   (c) Studio apartment
   (d) Double rooms

50. If the cost of common stock is 14% and bond risk premium is 9% then bond yield will be
   (a) 1.56%            (b) 5%
   (c) 23%              (d) 64.28%

51. Cost that is related to specific cost object and economically traceable will be classified as
   (a) Line cost        (b) Staff cost
   (c) Direct cost      (d) Indirect cost

52. Which financial statement displays the revenues and expenses of a company for a period of time?
   (a) Income statement  (b) Cash flow statement
   (c) Balance sheet    (d) Statement of stock holder’s equity

53. The account format that displays debits, credits, balances, and headings is
   (a) General Ledger    (b) T-Account
   (c) General Journal   (d) Ledger account

54. An approach in which company under-costs it's one product and over-costs at least one product is classified a
   (a) Product-cost cross subsidizing (b) Service-cost cross subsidizing
   (c) Product-price cross subsidizing (d) Product-service cross subsidizing

55. Which account increases equity?
   (a) Expenses           (b) Withdrawals
   (c) Treasury stock     (d) Revenues

56. We can say that the business is in profit, when:
   (a) Assets exceed Expenditure (b) Income exceeds Expenditure
   (c) Income exceed Liabilities (d) Assets exceeds Income
57. What is the method of summarizing and classifying the record of financial transaction in monetary terms?
   (a) Book keeping  (b) Auditing
   (c) Accountancy    (d) Cost accounting

58. A company can improve (lower) its debt-to-total assets ratio by doing which of the following?
   (a) Borrow more  (b) Shift short-term to long-term debt
   (c) Shift long-term to short-term debt  (d) Sell common stock

59. The term “credit” in accounting parlance means
   (a) Receiving of benefits by the business  (b) It has no effect on the business
   (c) Provision of benefits by the business  (d) None of the above

60. The most important goal of business communication is_________
   (a) Organizational goodwill  (b) Public relations
   (c) Receiver response  (d) Receiver understanding

61. The study of communication through touch is_________
   (a) Haptics  (b) Semantics
   (c) Chronemics  (d) Proxemics

62. Which of the following terms best describes the grapevine as a communication pattern?
   (a) Diagonal  (b) Serial
   (c) Informal  (d) Verbal

63. Which of the following is an example of a nonverbal message?
   (a) Yelling  (b) Eye contact
   (c) Jargon  (d) Mumbling

64. Which of the following is NOT a barrier to effective communication?
   (a) Language  (b) Filtering
   (c) Channel richness  (d) Defensiveness

65. Which one of the following statement is correct about communication?
   (a) Communication is just information transfer  (b) Communications skills are not learnt
   (c) Communication is dynamic, not static  (d) Communication can solve all problems

66. In tourism and hospitality parlance, the abbreviation PAX refers to
   (a) Airport transfers  (b) Travel passengers/guests
   (c) Hotel expenses  (d) Per plate charges

67. Good business letters are characterized by the following personal quality of the writer
   (a) Seriousness  (b) Sincerity
   (c) Formality  (d) Simplicity

68. ____________ is a large bird with a long tail, hunted for sport and food in Western countries.
   (a) Peasant  (b) Pleasant
   (c) Pheasant  (d) Peacock
69. A dish of raw beef sliced thinly, moistened with olive oil and lemon juice and seasoned is called

| (a) Sushi          | (b) Sashimi         |
| (c) Cappuccino    | (d) Carpaccio       |

70. Leaning forward is a posture that indicates

| (a) Impatience    | (b) Boredom         |
| (c) Attention     | (d) Defensiveness   |

71. The basic architecture of the computer was developed by

| (a) Charles Babbage | (b) Blaise Pascal   |
| (c) Garden Moore    | (d) John Von Neumann|

72. The 0 and 1 in the binary numbering system are called Binary Digits or

| (a) Bytes          | (b) Kilobytes       |
| (c) Decimal bytes  | (d) Bits            |

73. Which one of the following is not an application software package?

| (a) Redhat Linux   | (b) Adobe Pagemaker |
| (c) Microsoft Office| (d) Open Office     |

74. In computer parlance, GUI stands for

| (a) Graphical User Interface | (b) Graphical Universal Interface |
| (c) Graph Use Interface      | (d) Graphical Unique Interface   |

75. A light sensitive device that converts drawing, printed text or other images into digital form is called a

| (a) Keyboard         | (b) Scanner         |
| (c) Plotter          | (d) Printer          |

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