

**COMMERCE & ACCOUNTANCY PAPER - II**

Time Allowed : 3 hours

Maximum Marks : 100

---

**QUESTION PAPER SPECIFIC INSTRUCTIONS**

*(Please read each of the following instruction carefully before attempting questions)*

There are eight (8) questions - four (4) questions each in Part A & B. Each question carries 20 marks.

Marks for each question is indicated against it.

Compulsory questions :

- (a) Question No. 1 from Part-A and
- (b) Question No. 5 from Part-B

*[Compulsory questions No. 1 & 5 have 4 (four) Sub-questions carrying 5 marks each.]*

Total No. of questions to be attempted :

5 (five) questions.

*[A candidate shall attempt 2 (two) compulsory questions from Part A and B. Out of the remaining 6 (six) questions, 3 (three) are to be attempted taking at least 1 (one) but not more than 2 (two) questions from each Part]*

Word Limit:

- (a) Compulsory questions carrying 5 marks shall have a limit of 150 words.
  - (b) There shall be no word limit for the remaining questions.
-

**PART - A**

1. Write notes on the following : (4×5=20)
  - (a) Delegation of authority.
  - (b) What are primary and secondary goals of an organisation?
  - (c) Line and staff functions.
  - (d) What is Transactional Analysis?
2. (a) What are the implications of system approach and their limitations in an organization? (10)  
(b) Explain the problems of Management by objectives. (10)
3. What are the chief styles of leadership? Discuss briefly the main features, merits and demerits of Autocratic, Participative and Free-Rein style of leadership. (5+5+5+5=20)
4. How 'power' differs from 'authority'? Discuss the sources of power and explain the process of obtaining power in an organisation. (4+8+8=20)

**PART - B**

5. Write notes on the following : (4×5=20)
  - (a) Consumer Protection Act, 1986.
  - (b) How does performance appraisal help manager.
  - (c) Industrial relation.
  - (d) Write a note on Right To Information (RTI).
6. What is job analysis? Discuss the problems faced in human resource planning and how can these problems be overcome. (6+7+7=20)
7. What is 360° feedback? What are its advantages and limitations? How to implement 360° feedback in an organisation? (6+4+4+6=20)
8. Describe the significance of workers participation in management. What are the reasons for the failure of workers participation scheme in India? Suggest measures to make it more effective. (6+7+7=20)

\* \* \* \* \*