

CSM : 18

**GENERAL STUDIES
PAPER - IV**

Time Allowed : 3 hours

Full Marks : 100

*Mark for each question is indicated against it.
Attempt any 10 (ten) questions taking at least 2 (two)
but not more than 3 (three) questions from each Unit.*

UNIT - I

1. “Ethical dilemmas mostly arise when specific rules conflict, or produce adverse unplanned consequences in a given situation.” Discuss. **(10)**
2. Write a brief note on how your family has contributed to you to aspire for becoming a civil servant. **(10)**
3. “Ethics Are Negotiable; Morality Is Absolute” Do you agree? Substantiate your views with arguments. **(10)**
4. Discuss what the below quotation mean to you in the present context.

“Service which is rendered without joy helps neither the servant nor the served.”- Mahatma Gandhi **(10)**

UNIT - II

5. How would you define empathy? How does a weaker section of the society benefit from empathy? **(5+5=10)**
6. What is attitude? How attitude does influence the hierarchy of the organization? Does it have a bearing on the overall performance of an individual? **(10)**
7. You can serve your nation from wherever you are or whatever you do regardless of your power or position. Is this a realizable situation? **(10)**
8. Examine and elucidate the following statement made by J.S Mill in the context of public service - “A person may cause evil to others not only by his actions but by his inaction, and in either case he is justly accountable to them for the injury.” **(10)**

UNIT - III

9. What do you mean by corruption? What are the basic causes of corruption among people? Support your answer with examples. (4+6=10)
10. Discuss the various ethical concerns and dilemmas in government regarding the conflict between environment protection and development imperative. (10)
11. Silence is the enemy of morality. If you fail to speak out when an injustice occurs in your presence, you are equally responsible for it. Comment. (10)
12. What are Centrally Sponsored Schemes (CCSs)? Many times it is observed that funds from these schemes are not utilized for the right purpose. What could be the reasons for it? What measures do you suggest to ensure that these funds are utilized in a proper manner? (10)

UNIT - IV

13. One of your close friends who had studied with you since childhood became your subordinate staff. He has been quite helpful and efficient in performing all the tasks assigned by you. One day you notice that despite his efficiency he has been terribly corrupt. He has amassed a lot of ill-gotten wealth under your very nose in a span of three years. Being an honest and dynamic officer what action will you take and why? (10)
14. Suppose you are in charge of district administration. One old man comes to you for help. He is very poor and nobody is there to take care of him. You want to help him but the old man does not have any document like BPL card or Aadhhar card. It is essential that these documents have to be produced to enroll him for some social security benefits. Without these documents the person cannot be given any benefit. What measures would you take without compromising the rules so that the person would be saved? (10)
15. There is a big government organization in which a senior administrative officer has recently joined as its head. He is very short tempered and often threatens his subordinates with suspension, discharge and dismissal. You are next to him in seniority in the organization and everyone look a upon you to take some initiatives to quell the office head. (10)
 - (a) What options are available to you? Evaluate each of the options.
 - (b) Choose the option you would adopt, giving reasons.
16. It has come to your notice that one of the staff members in your office is a regular drunkard and a wife beater. His wife and children approached you to intervene in this matter. Out of the following options which **one** action will you choose giving reasons for your selection. (10)
 - (a) Leave the matter to take its course- you would not want to and it is actually not appropriate for you to intervene in what is essentially a family matter.
 - (b) Call the other staff members and ask them to intervene in the matter.
 - (c) Call the staff member and counsel him.
 - (d) Counsel the staff member and arrange for his de-addiction treatment if required.